

The undersigned acknowledges that he/she has requested healthcare services from The Rothfeld Center for Integrative Medicine. Many of the therapies offered at TRC are considered unconventional by the mainstream medical establishment. Although some treatments have been in continuous use for a long period of time, they have been deemed “unproven” by such organizations as the American Medical Association, the Food and Drug Administration and certain insurance companies. Any therapy suggested to you can, of course, be refused and/or terminated at any time and you can receive only conventional therapies without the use of alternative or complementary modalities. Under no circumstances are you obligated to accept any treatment offered to you.

Financial Terms

You are expected to pay for your care in full at the time services are rendered. As a new patient, if TRC does not have an agreement with your insurance company, you are expected to pay for your initial visit, and as a courtesy, we will bill your insurance company with a zero balance. In the event TRC maintains a contract with your PPO or HMO, you will only be responsible for your co-payment and/or deductible. Your insurer ultimately determines coverage at the time a claim is filed. We cannot guarantee coverage and/or payment. If your carrier denies payment for any reason, you will be 100% responsible for the amount owed to TRC. Patients covered by insurance are expected to pay applicable co-payments and/or deductibles at the time services are rendered. If the amount owed by a patient is not received on a timely basis, the patient may be responsible for reasonable attorney fees and the cost of collection.

Canceled/Missed Appointments and Late Arrivals

When you make an appointment, time is reserved on a practitioner’s schedule and is no longer available to other patients. We require notice at least 24 hours in advance if you are canceling your appointment. You may call (781)-641-1901 24 hours a day and leave a message to cancel on our voice mail. **For cancelled appointments with less than 24 hours notice we will charge \$35.00. New Patients who cancel without 48 hours notice (not including weekends or holidays) will be charged \$125.** Please help us serve you and other patients better by keeping scheduled appointments. Late arrivals create scheduling problems. If possible, please call if you will be late. If you arrive more than thirty minutes late to an appointment with a practitioner, your appointment may not be honored unless the practitioner has an open appointment directly following your scheduled time and can accommodate your appointment.

Other Requests

Because we treat environmentally sensitive patients, on the day of your appointment, please refrain from wearing perfume or cologne or bringing your pets with the exception of guide dogs. We appreciate your cooperation.

Acknowledgement and Agreement

I have read the above information and thoroughly acknowledge, understand and agree to all of the above information, including the financial terms as stated above.

Patient (or parent/guardian) PRINTED

Signature

Date